



# Digest

Digest means an item that has been through internal review of the Chancellor's Office and the review entities. The item now has form and substance, and is officially "entered into Consultation." The Council reviews the item and provides advice to the Chancellor.

CONSULTATION

**Title:** Institutional Effectiveness: Framework of Indicators

**Date:** February 19, 2015

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Institutional Effectiveness Division

## Background

The Institutional Effectiveness (IE) Division oversees the development and operation of a comprehensive technical assistance program to further student success at community colleges. The program overlays virtually every division of the California Community Colleges Chancellor's Office—including academic affairs, student services, workforce and economic development, research, and fiscal—and is focused on four primary operational areas: (1) student performance, (2) accreditation, (3) fiscal health, and (4) compliance with state and federal guidelines. In addition to the new division, the state has invested resources to support technical assistance and professional development to be provided through a partnership between a community college district and the Chancellor's Office. At its November 2014 meeting, the Board of Governors (BOG) awarded the contract to the Santa Clarita Community College District.

As part of this new program, statute requires the CCC system to develop a framework of indicators for the four operational areas identified above. To help meet this requirement, the Chancellor's Office and Santa Clarita Community College District in collaboration with the Statewide Academic Senate created an Institutional Effectiveness Partnership Initiative (IEPI) Advisory Committee, which consists of representatives from more than a dozen statewide organizations. Peer-led resource teams coordinated by Santa Clarita Community College District will use the framework of indicators as one of several measures to assess colleges/districts expressing interest in technical assistance services. The catalyst for this effort has been the Student Success Initiative and its focus on sharing and implementing evidence-based strategies that improve student outcomes and college's overall effectiveness.

The Budget Act of 2014 includes funding for the Chancellor's Office to implement IEPI. Specifically, statute outlines the following:

### *Senate Bill 852, 2014-15 Budget Act*

- Includes new Chancellor's Office positions and resources.
- Appropriates \$2.5 million for local assistance - line item in Student Success and Support Program (SSSP) appropriation.

*Senate Bill 860, 2014-15 Higher Education Trailer Bill*

- The Chancellor—in coordination with CCC stakeholder groups, fiscal and policy committees of the Legislature, and the Department of Finance—shall develop and the BOG shall adopt “a framework of indicators” to measure the ongoing condition of a community college’s operational environment focused at a minimum on the following:
  - Student performance and outcomes
  - Accreditation status
  - Fiscal viability
  - Programmatic compliance with state and federal guidelines
- As a condition of receipt of SSSP funds, each college shall develop, adopt, and post a goals framework that addresses at a minimum the four categories above.
- By June 30, 2015 and before each fiscal year thereafter, the Chancellor shall post both of the following:
  - Annually developed system wide goals adopted by the BOG (web link)
  - Locally developed and adopted college/district goals
- Subject to the availability of funds in the budget, the BOG and Chancellor shall, at a minimum, assess improvement in the four categories and offer assistance.

**Proposal**

The IEPI Advisory Committee met on January 26<sup>th</sup> and February 5<sup>th</sup> to discuss and recommend a framework of indicators. The goal in Year One of this effort is to rely upon metrics already collected and reported by colleges and districts. Colleges will develop, adopt, and post by June 30<sup>th</sup> locally developed and adopted goals using approved metrics.

The attached list of indicators is recommended for the 2014-15 fiscal year. It was recognized that these indicators are a starting point and that the list of indicators may be revised in the future. The IEPI Advisory Committee will review the list of indicators for the 2015-16 fiscal year and recommend any changes.