

Campus Assessment, Response and Evaluation (CARE)

STOP: If this is an emergency, call DVC Police Services at Pleasant Hill (925-969-3000), San Ramon (925-551-6212) or call 911.

PURPOSE

The purpose of this team is to provide a means for early interventions of emotionally distressed students/students of concern through collaboration with campus departments, faculty and staff.

Students exhibiting behaviors that are of concern in relation to their personal, physical, and emotional well-being should be referred to this team of professionals.

The CARE team is not meant to be the sole mechanism of communication and will not take the place of other key services such as counseling, campus police, or other established student services.

CARE responsibility to the campus

- To provide a centralized structure for campus departments and offices that need help with a student who is displaying concerning or distressed behavior
- To develop a strategic plan of action to ensure the safety of the student and campus at large
- To ensure that information is shared among strategic partners concerned about student welfare.

STRUCTURE



CARE team members

- Dean of counseling and enrollment services
- Dean of student support services
- DVC Counseling Department
- Police Services
- Dean of the San Ramon campus

CARE also consults with

- Athletics Department
- CARE advisory team
- Disability Support Services
- Financial Aid
- Instructional deans
- International Student Admissions
- JFK University interns
- Other departments as needed
- Supported Education Services
- Vice president of instruction
- Vice president of student services

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STUDENTS OF CONCERN

Students of concern are defined as students who are emotionally distressed or demonstrating behaviors that are currently or potentially harmful to self or others. **CARE is NOT for emergencies;** if there is an emergency, call DVC police services at Pleasant Hill (925-969-3000), San Ramon (925-551-6212) or call 911.

Referable concerning behaviors

- unusual or erratic behavior in class,
- extended absence from class or activities by a typically engaged student,
- written work or creative expression with troubling themes or references,
- unexpected housing insecurity or extreme hardship,
- written or verbal expressions of suicidal thoughts or intent.**

This is not an exhaustive list. See our CARE Handbook - Assisting the Emotionally Distressed Student at dvc.edu/careteam for more details.

****Please contact your dean/manager and campus police immediately.**

*When in doubt,
ask your dean
manager or
department
chair*

PROCESS

- If you have recognized a student of concern on campus, you may submit the **Student of Concern Report Form on our website, dvc.edu/careteam**, or look for the desktop icon on your college networked PC (Mac users will not have a desktop icon). Please note you will need your InSite login information.
- The CARE team will treat each submission on a case-by-case basis. The team meets weekly to review current student of concern reports and makes recommendations for follow up.
- Once your report form has been reviewed, you may be contacted by a CARE team member for more information if needed. The CARE team will evaluate the situation and consult with others as appropriate to determine next steps.
- Upon submission of your report, you will receive an automatic confirmation of receipt from dvc-advocate@advocate.symplicity.com, and follow-up from a CARE team member as needed.

