

# How Do I Recover My CCCApply Account?

If you have applied to DVC or another California Community College recently, you would have a CCCApply account. If you are having trouble accessing your account in order to apply to DVC, follow these steps to recover your account.

- 1. Go to [www.dvc.edu/apply](http://www.dvc.edu/apply). Select an appropriate option from the selections available.**
- 2. Click the “+” symbol to expand “Step One”. From here, you will see the link for “CCCApply”. Click the link to proceed.**
- 3. Click “Sign In to OpenCCC” on the right hand side.**
- 4. Click on the “Forgot” tab, and then “I forgot my username”.**
- 5. Complete everything in Step One. If you have no first or middle name, check the box beneath the entry field.**

The screenshot shows a grid of eight enrollment options, each with a description and a green button:

- New student:** You have never taken a college class before, and you are not currently in high school. Button: [Enroll as a new student](#)
- Returning student:** You were previously enrolled at DVC, LMC, or CCC but have not taken a class for one year or more. Button: [Enroll as a returning student](#)
- Transferring from another college:** You have never attended DVC, LMC, or CCC, but have completed classes at another college or university. Button: [Enroll as a transfer student](#)
- Military and veteran student:** You are currently or have previously been active in the armed forces, or are a dependant, and would like to receive VA education benefits. Button: [Enroll as a military student](#)
- International student:** You are planning to get or have an F-1 visa to attend DVC. Button: [Enroll as an F-1 student](#)
- Lifelong learner:** You are taking classes for enjoyment or skill improvement and are not planning on completing a degree or transferring. Button: [Enroll as a lifelong learner](#)
- High school student:** You will be enrolled in high school and DVC at the same time. Button: [Enroll as a high school student](#)
- Community education:** You are interested in our Emeritus, College for Kids or College Prep Academy programs. Button: [More on community education](#)

The screenshot shows the 'Step one: apply' section. It includes a link for 'Complete an online application' with a circled 'CCCApply' icon. Below this, there is text explaining that within 24 business hours, the user will be emailed their new DVC student ID number, registration date, and important student account information. A link for 'Application to College' is also visible, with a circled 'Sign In' button.

The screenshot shows the 'Forgot?' tab selected. It has two sub-links: 'I forgot my username' and 'I forgot my password'. Arrows point to these links from the left.

The screenshot shows the 'Step One' registration form. The title is 'Step One' and the instruction is 'Enter your date of birth and legal name:'. The form includes:

- Date of Birth:** Fields for Month (dropdown: -- Select --), Day (dropdown: -- Select --), and Year (text input).
- First Name:** Text input with a red 'required' label and a checkbox for 'I have no first name'.
- Middle Name:** Text input with a red 'required' label and a checkbox for 'I have no middle name'.
- Last Name:** Text input with a red 'required' label.



# How Do I Recover My CCCApply Account? ...Continued

- 6. Enter at least one thing for Step Two. Typically, your Social Security Number is the best way to recover your account. Once entered, select “Find My Account”.**

## Step Two

Enter at least one of the following:

Social Security Number

Usually, this is the best way to find your account.

Email Address

Phone Number

###-###-####

ZIP Code

[Find My Account](#) or [Cancel](#)

- 7. In order to recover your account, you can choose to answer two security questions you would have set when you first created your account, or you can opt for an email with a reset link to be sent to you. If you opt for the email link, open your email account and click the reset link to be taken to the next step.**

## Account Verification

We found an existing account based on the information you entered.

Please select from the following options:

- Send me an email link to reset my password.
- Access my account by answering security questions.

[Help](#) [Continue](#)

- 8. Your password will need to be reset. When resetting the password, make a note of your username—this is displayed above the fields where you enter your new password. It is important to do this, as you will not be shown your username anywhere else.**

You have verified your account. Please create a new password.

Password

7 to 20 characters (letters and at least one number)

Repeat Password

- Be sure to record your username and password for later use.
- Please do not share your account with others, even family members.

**If you are unable to complete any of these steps, contact CCCApply by calling 1-877-247-4836 for further assistance.**