COVID-19 EMERGENCY GRANT FAQ

1. **Why do I need to be eligible for financial aid or complete a FAFSA to be eligible to apply?**

   No, at this time, you do not need to financial aid eligible or complete a FAFSA to be eligible to apply. Due to a preliminary injunction granted by a federal judge, all California community college students are eligible to receive CARES Emergency Grants, without regard to their eligibility under Title IV of the Higher Education Act or their immigration status. The injunction gives us the flexibility to remove the requirement that applicants have a complete FAFSA on file, thereby extending eligibility to a host of previously excluded populations, including Dreamers and other undocumented students.

2. **What if I was enrolled and dropped all my courses because of COVID-19, can I still apply for the spring or summer?**

   Unfortunately, you would not meet the enrollment requirement to apply for emergency funds if you withdrew since only actively enrolled are eligible to apply. If you enroll for fall 2020 and have a qualifying expense, you may apply. Keep in mind that funding is limited.

3. **What if I have a hold and owe a balance to the college? Will that be taken out of the award amount?**

   No. Emergency grants will be disbursed directly to students. It is the student’s responsibility to repay any outstanding debt with the college.

4. **What if I dropped all of my spring or summer courses mid-semester but have registered for fall classes. Can I get a partial grant for the spring and/or summer?**

   No. You must be actively enrolled to apply for the emergency grant. If you are enrolled and have a financial emergency for the fall 2020 semester, you may apply for the emergency grant.

5. **If awarded how long will it take to receive grant funds?**

   Please allow 3-4 weeks for us to process and disburse the grants. You will be notified via your InSite email account if you approved for an emergency grant.

6. **How long is the review process?**

   Please allow 3-4 weeks for us to process and disburse the grants. Your will be notified of your status via your InSite email account.

7. **What are my options if I do not qualify for this grant?**
If you don’t qualify for these grants you are encouraged to apply for financial aid by completing the FAFSA at www.studentaid.gov or the CA Dream Act application at www.csac.dreamact.org.

8. Will my individual application information be shared or published?

The personal information you provide in your application will be kept confidential.

9. What can the money be used for?

The COVID-19 Emergency Grant may be used for:

- Food
- Housing or temporary shelter
- Utilities (gas, electricity, water)
- Transportation
- Technology (laptop, webcam, etc.)
- Internet access (wifi)
- Class supplies
- Childcare
- Healthcare costs
- Other

10. What happens with the application of students who have not yet filed for the FAFSA?

Students are no longer required to fill out a FAFSA to qualify for this grant.

11. Do applications get put into a queue or do they get passed over?

At this time there is no queue. Student can only complete the application one time, so make sure to complete the COVID-19 emergency grant application to ensure timely processing.

12. How long will funding be available?

Students are encouraged to apply as soon as possible, and funds will be available until they are depleted.

13. What if I need more than $500 grant award?

Additional funding may be available to students with extenuating circumstances. If you are enrolled in the current semester and have received a COVID-19 emergency grant from DVC for spring 2020 or summer 2020, you will be sent information on how to apply for additional funds.

14. What if I am an international student and have left the United States.

To receive the grant, you will need to reside in the United States, as funds cannot be issued to a student residing in another country.

15. If received an email indicating I was approved for the COVID-19 Emergency Grant. It says I need to select a refund option. How do I that?
Here's what you need to do.

1. Select the Financial Aid tile after logging into InSite
2. Click on "My FA Disbursements"
3. Click on "BankMobile - First time Setup".

To select your refund preference or learn more about BankMobile, visit [www.4cd.edu/bankmobile](http://www.4cd.edu/bankmobile). Only students that are enrolled and have been awarded a COVID-19 Emergency Grant or completed the [FAFSA](http://www.4cd.edu/bankmobile) or [California DREAM Act Application](http://www.4cd.edu/bankmobile) will be able to select a refund preference.

16. What if I have additional questions?

To request additional information, please email [basicneeds@dvc.edu](mailto:basicneeds@dvc.edu).